

2012 ALASKA MOTORHOME RENTALS

TERMS AND CONDITIONS

RESPONSIBILITY. Alaska Motorhome Rentals is a division of Alaska Travel Adventures, Inc. ATA is headquartered at 9085 Glacier Highway, Suite #301, Juneau, Alaska 99801.

RESERVATIONS. When making reservations through a travel agent your deposits and final payments for ATA services will be paid to the travel agent. Travel documents shall be issued after final payment has been received by ATA. Refunds will be made to the travel agency less any applicable fees, deposits and charges. Guests are responsible for obtaining from their travel agency monies retained or received by the agency.

DEPOSITS AND FINAL PAYMENT. A deposit of \$450, plus Cancellation Fees Protection if applicable, per RV is required within 10 days to retain a reservation. Final payment is due 30 days (60 days for one-way rentals) prior to commencement date of the rental. For bookings within 30 days, final payment is due within 7 days of reservation confirmation. All payment must be made in U.S. funds by Visa, MasterCard, Discover Card, American Express or either check or money order made payable and mailed to: Alaska Travel Adventures, Inc., 9085 Glacier Highway, Ste 301, Juneau, AK 99801

INTERNET RATES. All rates are in U.S. dollars.

SKAGWAY SATURDAY SAVINGS. For rentals either picked up or dropped off in Skagway on a Saturday, deduct \$2.00 per day from the applicable rate table. For rentals that are both picked up and dropped off in Skagway on a Saturday deduct \$4.00 per day.

ANCHORAGE SUNDAY SAVINGS. For rentals either picked up or dropped off in Anchorage on a Sunday, deduct \$2.00 per day from the applicable rate table. For rentals that are both picked up and dropped off in Anchorage on a Sunday deduct \$4.00 per day.

RV PICK UP AND DROP OFF TIMES. Motorhomes will be available for pick up between 2:00 pm and 5:00 pm on the day the RV land tour commences. Vehicles will be vacated between 7:00 am and 9:00 am depending upon transfer times. Vehicles may be obtained at times other than stated, subject to availability. Additional fees shall apply.

PETS, EXTERIOR STORAGE AND TOWING. With prior approval, the accommodations for pets, exterior storage and towing may be arranged. If granted, additional charges shall apply.

OPTIONAL EQUIPMENT RENTAL. Lawn chairs, barbecues, car seats, coolers, TV/DVD combos and generators are available for rent at an additional charge.

UPGRADES AND SUBSTITUTIONS. ATA reserves the right to upgrade a guest to superior RV accommodations at no additional cost. Should lesser equipment be offered and accepted, AMR's liability to the customer shall be limited to a refund of the price differential.

MINIMUM RENTAL PERIOD. The standard minimum rental period is four rental days (4 nights). Longer minimum rental periods may be established from time to time without prior notification.

GUESTS WITH DISABILITIES. ATA's motorhomes are not equipped for disabled access.

IMMIGRATION. If traveling into Canada, U.S. and Canadian citizens must carry photo ID and a valid passport. For non-U.S. citizens who have previously been admitted to the U.S. for permanent residence, and who will be returning to the U.S., no re-entry permit is required. However, these guests must carry their passport and Alien Registration Receipt Card (I-551). Citizens/residents of other countries should consult their local American and Canadian embassies, consular offices, or immigration offices for entry and exit requirements. To verify if your nationality requires a Canadian visa, please visit the Canadian government website at: <http://www.cic.gc.ca/english/visit/visas.asp>.

CANCELLATION POLICY. Unless optional Cancellation Fees Protection has been purchased the following cancellation fees apply:

- If canceled after reservation is confirmed by deposit, but 61 or more days prior to first day of rental
 - Full refund less \$50 processing fee.
- If canceled between 31 and 60 days prior to first day of rental – \$250
- If canceled between 16 and 30 days prior to first day of rental – \$350
- If canceled 15 or fewer days prior to first day of rental – No refund

The following cancellation fees apply for one-way motorhome rentals:

- If canceled after reservation is confirmed by deposit, but 91 or more days prior to first day of rental
 - Full refund less \$50 processing fee.
- If canceled between 61 and 90 days prior to first day of rental – \$250
- If canceled between 46 and 60 days prior to first day of rental – \$350
- If canceled 45 or fewer days prior to first day of rental – No refund

RV DRIVER REQUIREMENTS. RV drivers must be a minimum of 25 years of age and be in possession of a valid driver's license that does not expire during the period of RV rental. Drivers are required to complete and sign the company's Rental Agreement.

CANCELLATION FEES PROTECTION (CFP). CFP is optional and must be elected at time of reservation and paid for along with deposit. Cost is 5% of the total gross rental rate. The fee shall be based upon the combined daily rental rate plus one-way drop charges, if applicable, less any applicable discounts. Taxes, mileage charges, optional Housekeeping Package, CDW, equipment rentals and any other charges or fees are not included when calculating the CFP. CFP protects customers from cancellation fees if cancellations are received in writing by ATA at least 72 hours prior to 12:01 am of the first day of RV rental. The cost for CFP is non-refundable.

LATE DROP OFF CHARGES AND OTHER FEES. The RV you drop off will be picked up the same day by other AMR guests. In between, the vehicle requires servicing, provisioning and cleaning. As you will appreciate the timely return of the RV by guests who precede you, we appreciate your consideration for the guests that follow. We reserve the right to impose late drop off fees of \$50 per hour, or fraction thereof, for RV's that are returned or vacated after the specified time. Transfers are available on days of RV pick up and drop off during the hours of 7:00 am and 5:00 pm. Other transfers may be available at an additional charge. Fees shall also be imposed for vehicles returned with less than full gasoline and propane tanks, unclean interiors and exteriors, smoking in vehicles and for undumped holding tanks. Details of these fees are contained in the Rental Agreement.

UNUSED SERVICES. Refunds are not available for unused prepaid excursions or transfers when voluntarily canceled. Requests for valid refunds must be made in writing through your travel agent or to ATA explaining the circumstances of the refund request, applicable dates, and the confirmation number.

RECREATIONAL VEHICLE INSURANCE. AMR provides comprehensive, collision and liability insurance for its RV's. This insurance, less a \$1500 deductible, will cover incidents involving your RV in much the same manner as your own automobile policy. Details of specific coverage are included in your Rental Agreement. A copy of the Rental Agreement may be obtained by written request to: Alaska Travel Adventures, Inc., 9085 Glacier Highway, Ste 301, Juneau, AK 99801

RV DAMAGE DEPOSIT. An RV damage deposit of \$500 is required at the time the RV is picked up. Deposit will be charged to a qualifying credit card. Deposits will be fully refundable upon return of the RV in satisfactory condition. Any vehicle damage will be deducted from the deposit and charged to the credit card up to the \$1500 deductible limit. Specific acts of negligence as outlined in the Rental Agreement may increase driver liability for vehicle damage.

RV ROAD RESTRICTIONS. There are various roads in Alaska, Yukon, and British Columbia that are deemed by ATA to be unsuitable for RV travel. These roads will be noted in the Rental Agreement, and unauthorized travel is not covered by your insurance policy.

INSURANCE DEDUCTIBLE, COLLISION DAMAGE WAIVER (CDW) AND DAMAGE DEPOSIT. Insurance deductible without CDW is \$1,500. Deductible with CDW is \$250. Optional CDW is \$19 per RV, per day. Damage deposit with CDW is \$250.

WINDSHIELD DAMAGE PROTECTION. Optional windshield damage protection is available for purchase at \$10 per day of rental. This coverage will protect customers for charges pertaining to and requiring windshield damage repair or replacement not associated with a collision, rollover or acts of negligence.

NON-SMOKING POLICY. ATA maintains a no smoking policy in its motorhomes.

AIRPORT/HOTEL TRANSFERS. A free transfer will be provided between Anchorage International Airport or local hotel and the Anchorage RV depot, between Fairbanks International Airport and the Fairbanks RV depot, between Skagway Airport or local hotel and the Skagway RV depot, or between Seattle-Tacoma International Airport and the Seattle RV depot on either or both the scheduled day of motorhome pick up and day of motorhome drop off.

APPLICABLE TAXES. The Municipality of Anchorage vehicle rental tax of 8% applies to rentals originating in Anchorage. The Anchorage tax applies to rental rates, mileage charges and one-way drop fees, if applicable. The State of Alaska imposes a 3% tax on RV rentals or all rentals originating within the state. The Alaska tax applies to rental rates and mileage charges.

*Providing the
Alaska experience for
more than 30 years!*

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